

Incident Controller's Course

Be prepared to respond

For all organisations and the people working within them, the initial response to an unplanned incident is critical.

This two day programme improves the skills and techniques of those assigned with responding to the scene. It combines practical training, presentations, workshops and seven incident scene orientated exercises.

The outcomes are of real value to any type of business. They include improved response skills throughout an incident as well as enhanced communications, team work, leadership and risk assessments.

The programme covers:

- The roles of team members during an incident response
- Overview of the Emergency Services Major Incident Plan
- Assessing the situation and prioritising actions
- Improving communications and team work
- Leadership techniques
- Dynamic Risk Assessment Techniques
- Handling stress

The course also provides delegates with the opportunity to learn from real life case studies.

For more information please contact us.



Specialists in risk management for over 25 years